



Cochlear[®]

Hear now. And always



Cochlear[™] Engagement Team

Your personalised
information service for
exploring implantable
hearing solutions



“It’s really comforting to know that there are people just on the other end of a phone call to answer my questions.”

Ronda, NSW – Cochlear implant recipient

What would you like to know?

It is quite normal to have questions when you begin to explore the possibility of an implantable hearing solution. That’s why Cochlear offers a personalised service, to provide the information and support you need.

Introducing the Engagement Team

The Cochlear Engagement Team can help you explore implantable hearing solutions, whether you are first investigating your options or selecting a device that suits you. We can explain everything simply and help you at every step of your implantable hearing journey.

Personal support from the start

When you reach out to a member of our team for the first time, that person becomes your dedicated personal contact – and they’ll be with you throughout your journey.

We can provide you with:

- Handy resources and educational events
- Cost and funding information
- The steps involved in the implantable hearing solutions journey
- Information on Cochlear products and how they work

Whether you are a candidate, a loved one or a healthcare professional, the Cochlear Engagement Team can assist you.

Contact us today

 hearinghelp@cochlear.com

 1800 875 212 (Australia)
0800 445 367 (New Zealand)

 www.cochlear.com/au
(Australia and New Zealand)

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The Cochlear Engagement Team provides general information about Cochlear products which does not constitute medical advice.

Please seek advice from your health professional about treatments for hearing loss. Outcomes may vary, and your health professional will advise you about the factors which could affect your outcome. Always read the instructions for use. Not all products are available in all countries. Please contact your local Cochlear representative for product information.

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